



## LIVE WEBINAR

### The Robots Are Coming! How Robotic Process Automation (RPA) Can Create a More Human Human Resources Profession

*Presented by John J. Gillien*

Robotic Process Automation (RPA) and new “smarter” intelligent automation (IA) technologies will soon liberate HR professionals from routine processing tasks that distract HR from more human-centric responsibilities. These robotic software agents will augment more than eliminate HR and other professional roles. Organizational leaders and their workers are going to be reliant on HR more than ever to help workers to be reskilled, their jobs to be reconfigured, and their conceptions about work changed for a new digitally transformed workplace. This presentation will introduce HR professionals how these new, more intelligent automation tools will work in HR. It will help HR professionals to reframe what Talent Management means in a world when many workers will soon be paired with a personal digital assistant. Finally, it will paint a vision for a more human Human Resources function for the more human-centric future of work.

**At the end of this session, participants will learn:**

1. What exactly is RPA, IA, and Artificial Intelligence (AI); and what are some of the coming ways in which these new smarter technologies will be used in HR?
2. Why HR needs to be in the forefront of its organization’s adoption of more intelligent automation tools, including all Artificial Intelligence initiatives.
3. How HR professionals can prepare themselves, their business leaders, and their HR function to enable their organizations to seize the opportunities in a digitally enabled new world of work.
4. How these new Intelligent Automation tools will impact our conception of the HR profession from a jobs-based system to an assignment-based world of work.

**About the Speaker:**

**John J. Gillen**, SHRM-SCP, SPHR, is an experienced HR professional, a Human Capital management consultant, and a work futurist. Gillen has worked as a Specialist Leader for Deloitte Consulting’s Human Capital Management practice. His corporate HR experience includes roles, such as a Senior Director of Workforce Initiatives for Standard & Poor’s, a Director of Employee Services for AT&T Capital, and a Manager of Management Development for Young & Rubicam. Gillen is a frequent presenter to corporations, professional organizations, and community-based non-profits where he focuses on the future of work to help workers and organizations adapt to the new world of work.

Thursday, May 12, 2022  
8:15 – 10:00 a.m.

R.S.V.P. by **4:00 p.m.** on  
Wednesday, May 11, 2022  
online at: <http://jsahr.shrm.org/events>  
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