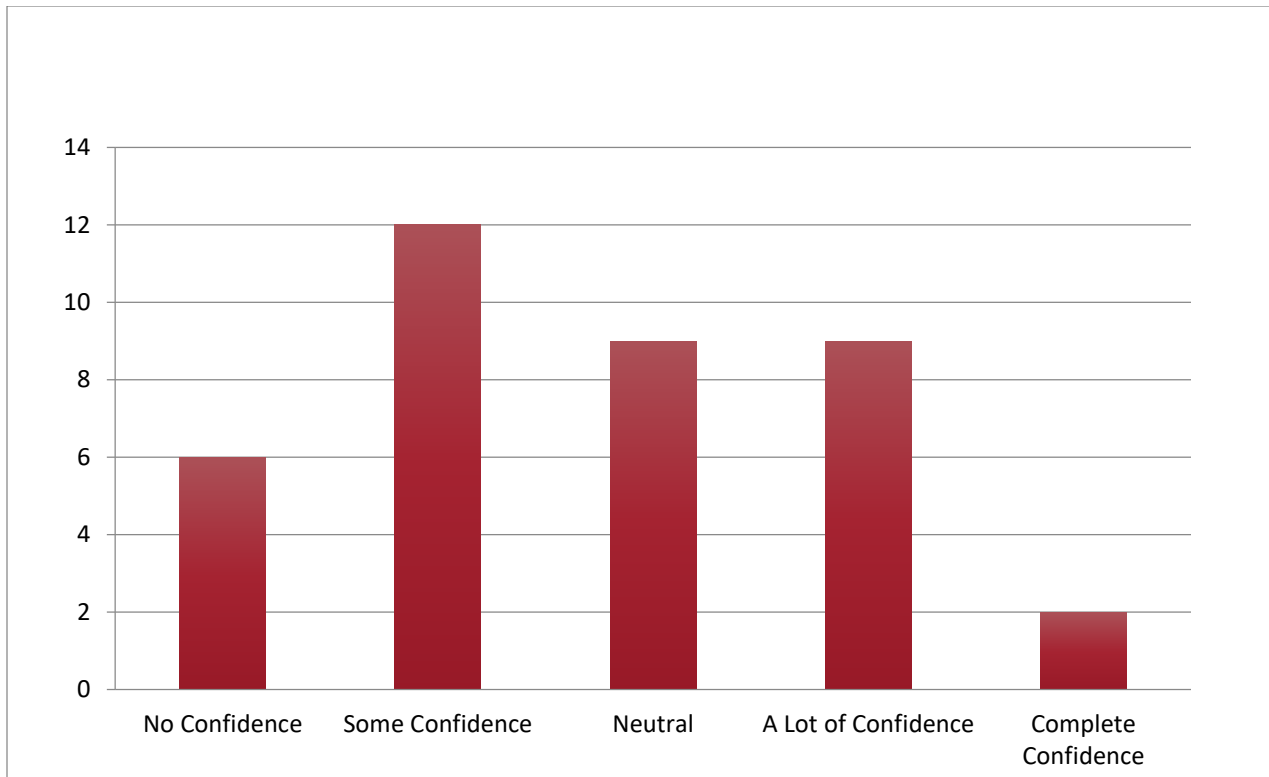


JSAHR Program Question of the Month

January 2018
38 Respondents

1. What level of do you have that your current (or previous) organization is properly trained to manage conflict in the workplace?



Supervisors are not properly trained in this area and are not required to take training

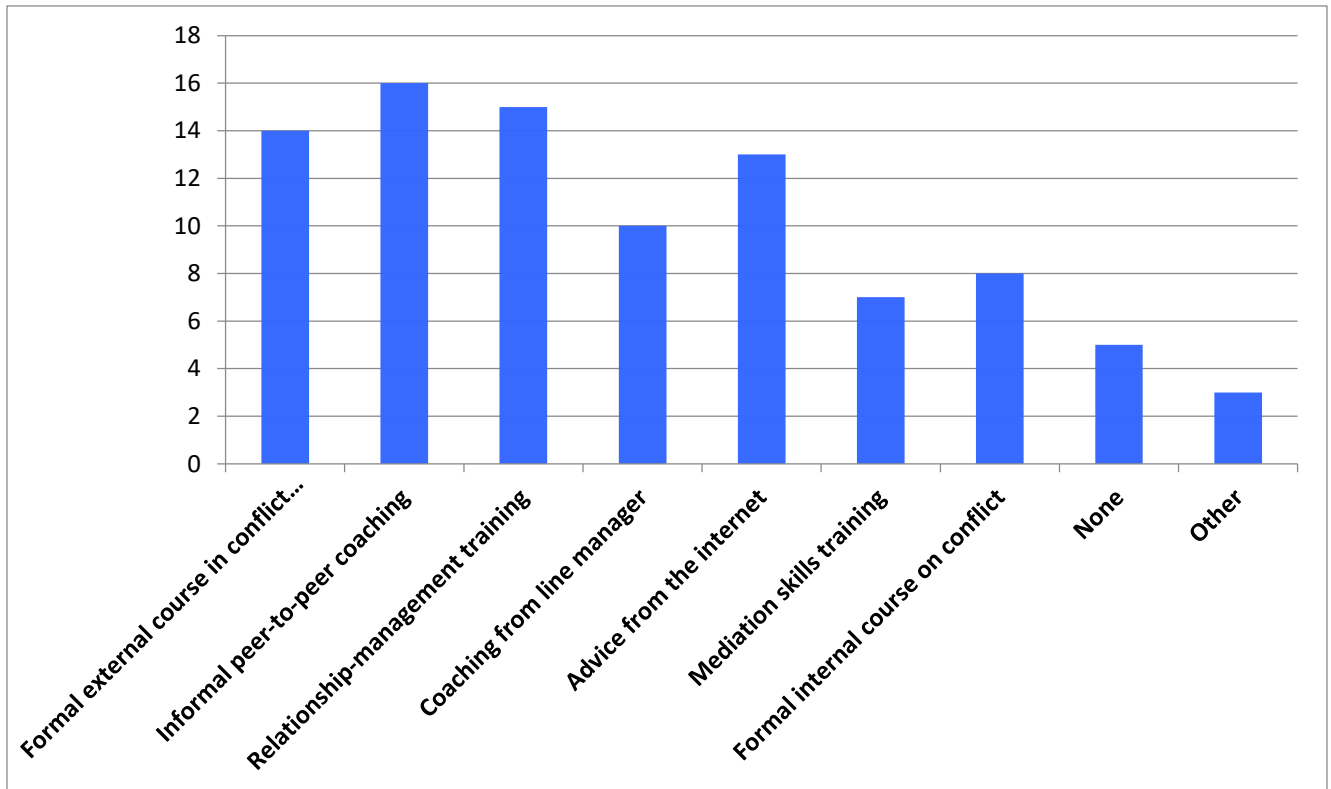
This answer is for the people in the organization. They basically deny conflict.

Based on clients' feedback, there is a lot of room for improvement.

The last position held was temporary. Leader with no delegation skills and micro-managed.

I have my own agency and whatever F500 I worked for, the degree of conflict resolution--even bringing it up--was a function of the senior leader's openness to receiving feedback and reports of conflict vs. those who didn't want to deal with it--they created even more conflict and that's the way it was--YOU deal with it as a leader. The nice thing about getting older is that you have wisdom and experience to deal with just about anything--including conflict!

2. What type of training have you received on managing workplace conflict? (Choose all that apply.)



On the job experience
One-day course training
MS Labor Relations
Nothing in current job, but in former jobs, yet
½-day course on Managing conflicts with your team
I hired a Princeton professor to teach Mutual Gains Bargaining to the IBEW in 1998! It was a big step from traditional bargaining--and conflict resolution. My wisdom tells me some folks avoid conflict like the plague, which is not good for a leader while others create conflict and enjoy it very much, thank you! Bring it on!